

Mediation Service

Mediation is a confidential process whereby an experienced mediator helps two parties have a conversation, which may lead to a resolution of differences.

This service provides an additional level of post-permit support in cases where land owners and industry are not able to agree on remedies for operational complaints and site restoration. It is a confidential process with an experienced in-house BCER mediator to bridge the gap between existing services for stakeholders during the permitting process and managing differences throughout the full lifecycle of energy resource development activities.

This service is available at no cost. In addition, the BCER will not be providing financial support regardless of the mediation outcome.

This process is for land owners with oil and gas activities on their properties or adjacent to their

properties and industry who have issues within the BCER's regulatory jurisdiction.

Before moving forward with this process, all parties must recognize decision making by the BCER is independent of the outcome of the mediation process.

In most cases, land owners and external parties will be referred by BCER employees, such as inspectors, who are familiar with the differences between the two parties and recognize mediation may be beneficial. If you are unsure of whether or not you qualify for this service, you can email mediation@bc-er.ca with additional questions.

This service began as a one year pilot project in 2019 available only to land owners with activities on their lands. In 2021 it was extended indefinitely and now includes adjacent land owners.



**Got an
unresolved oil
and gas issue?
Let us help!**

If you have additional questions, please email mediation@bc-er.ca or call 250-794-5200.