

INDUSTRY BULLETIN 2017-04

March 3, 2017



Notice of Commission Systems Outages

EFFECTIVE DATE: March 17, 2017

The BC Oil and Gas Commission (Commission) is advising operators of a systems outage from **5 p.m. on Friday, March 17 to noon on Sunday, March 19, 2017 PDT.** This outage is for essential maintenance work and will include all Commission systems including:

- The Application Management System (AMS)
- AMS Payment
- eSubmission
- KERMIT
- Geospatial Services
- FTP sites
- eLibrary
- Online reports and data downloads

The Online Services page of the Commission website houses these impacted systems.

In addition, the Commission's website (<u>www.bcogc.ca</u>) and the Commission's telephone system will experience sporadic outages between 5 p.m. and 9 p.m. on March 17, 2017.

While we anticipate that some systems, like AMS, may be back up sooner, we would caution that any data entered during this period could be lost.

Please note that normal incident and emergency protocols apply. Operators are encouraged to download a copy of <u>Form A: Minor Incident Form</u> in advance of the outage to record information on any minor incidents. This should be entered into KERMIT upon restoration of online services. Major incidents and spills should be reported through the 24-hour reporting hotline at 1-800-663-3456. This number is not affected by the outage.

Should you have any questions regarding this Industry Bulletin, please contact:

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