



Security Changes to Commission Online Accounts

EFFECTIVE DATE: Dec. 20, 2016

As part of the BC Oil and Gas Commission's (Commission) ongoing effort to maintain and improve the security of its information systems, the Commission will be implementing a new security policy to disable inactive online user accounts that have not been used within 90 days.

If an account has not been logged into within a 90-day period, the account holder will be notified via email one week prior to the end of that time, notifying them that their account is being disabled. Should the account holder receive this email and then sign into the Commission's online systems, the account will remain active for another 90 days.

If an account becomes disabled it can be reactivated by sending an email request to ServiceDesk@bcogc.ca. Please include the account holder's user name, email address, company name and contact phone number when submitting the request. Please note that if an account holder has moved to another company, a new account must be created.

This change will apply to all user accounts in all Commission online systems, including: The Application Management System (AMS), AMS Payment, eSubmission, KERMIT, eLibrary and Data Downloads.

This policy is effective Dec. 20, 2016.

Should you have any questions regarding this Industry Bulletin, please contact:

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