

The Role of the BCER During an Incident

The BC Energy Regulator (BCER) plays a critical role in regulating energy activities in British Columbia, ensuring public safety and environmental protection throughout the full life cycle of energy resource activities. During a permit holder emergency, the BCER oversees the permit holder's response, ensures compliance with provincial legislation, and supports the safe management of energy resources.

The BC Energy Regulator (BCER) will, based on the severity of the incident, take the following actions:

- Establish communication with the permit holder.
- Confirm the incident level with the permit holder.
- Oversee the permit holder's response to the incident.
- Deploy BCER representative(s) to one or more of the permit holder's command posts/sites.
- Activate a government emergency operations centre (EOC) at the BCER office.
- Confirm stand down of the emergency.

Additionally, BCER staff may take the following actions, as necessary:

- Confirm the ignition decision with the operator, if time permits.
- Confirm and coordinate media releases issued by the permit holder.
- Issue orders to secure the incident site for investigation purposes.

BCER's 24-hour emergency phone lines:

Industry: 1-800-663-3456 (via Emergency Management & Climate Readiness)

Members of the Public (Toll Free): 1-877-500-2237 (BCER)