

## Roles & Responsibilities During an Incident

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BCER's incident responsibilities begin as soon as awareness of a potential incident is realized. This notification may be:

- By EMCR or other crown agencies of incidents within BCER's jurisdiction.
- Permit holder of incidents within BCER's jurisdiction.

BCER duty staff and emergency management will, as the severity of an incident may determine:

- Establish communication with the permit holder.
- Confirm incident level with permit holder.
- Oversee the permit holder's response to an incident.
- Issues road closure orders, upon request from the permit holder
- Request NOTAM orders from NAV Canada, upon request from the permit holder
- May send a BCER representative to one or more of the permit holder's command posts.
- May establish a government emergency operations centre (EOC) at the BCER office.

Additionally, BCER emergency management operations may do any of the following as necessary:

- Confirm ignition decision with operator if time permits.
- Confirm / coordinate media releases issued by permit holder.
- Confirm downgrade of incident level.
- Issue orders to preserve an incident site for investigation.

### BCER's 24-hour emergency phone lines:

Industry: 1-800-663-3456 (via Emergency Management & Climate Readiness)

Members of the Public (Toll Free): 1-877-500-2237 (BCER)